



Jive Interactive Intranet

## 9.x User Guide

Jive for SharePoint v5

# Notices

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For details, see the following topics:

- [Notices](#)
- [Third-party acknowledgments](#)

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# Aurea global support

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If you encounter a problem while using an Aurea product or require assistance with downloading the software or upgrading a product release, please, try to:

- Search the articles on the [Aurea Knowledge Base](#) for solutions to your issues.
- Search the product documentation and other product-related information that are also available on [Support Central](#).

If you still cannot find a solution, open a ticket on [Aurea Support Central](#). Information about the support organization is available on [Support Portal](#) as well.

You can also find the setup files on [Support Portal](#).

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our [website](#).

# 1

## Jive for SharePoint overview

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Following the integration, users can:

- Collaborate on attachments in either SharePoint or Jive
- Create or upload content in Jive and socially interact on this content in SharePoint
- In Jive, @mention content that is stored in SharePoint

*Jive for SharePoint On-Prem (v5) combines the secure, robust document management of SharePoint with the collaborative power of Jive.*

For details, see the following topics:

- [System requirements](#)
- [Supported browsers](#)

## System requirements

Here you can find the system requirements for installing Jive for SharePoint On-Prem (v5).

### Supported Jive versions

- Jive 9.x

### Supported SharePoint versions

- Microsoft SharePoint 2010, 2013, 2016

## Supported browsers

Jive works with most current web browsers. Note that if you need to use Content Editor features, such as cut and paste, script access to the clipboard must be enabled.

- Microsoft Edge\* (Chromium-based).
- Apple Safari 8 and 9 (on Macs only).
- Mobile Safari on iPhone and iPad for iOS 8 and 9 and later. (For a browser-independent native iOS phone app, be sure to look for the Jive Daily Hosted app, if your community uses it, in the App Store.)

- Mobile Chrome on Android devices for Android 4.4 and later. (For a browser-independent native Android phone app, be sure to look for the Jive Daily Hosted app, if your community uses it, in Google Play.)
- Mozilla Firefox\*.
- Google Chrome\*.

\* Google Chrome, Mozilla Firefox, and Microsoft Edge browsers are released frequently. Jive Software makes every effort to test and support the latest version.

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**Note:** The recommended minimum screen resolution for desktop devices is 1024 x 768. Results may vary if you use zoom to adjust your view to levels other than 100%.

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### Important notes and restrictions

- Beta versions of web browsers are not supported, but they are quickly added to the supported list after they're formally released.
- Apps are not supported on mobile devices. These features may not work correctly on mobile devices.

# 2

## Using Jive for SharePoint

*Jive for SharePoint makes it easier to use Jive and SharePoint together. It brings the ease of Jive's communication and collaboration into SharePoint. Even when you need to spend your time in SharePoint, you can still be aware of and participate in Jive place activity.*

For details, see the following topics:

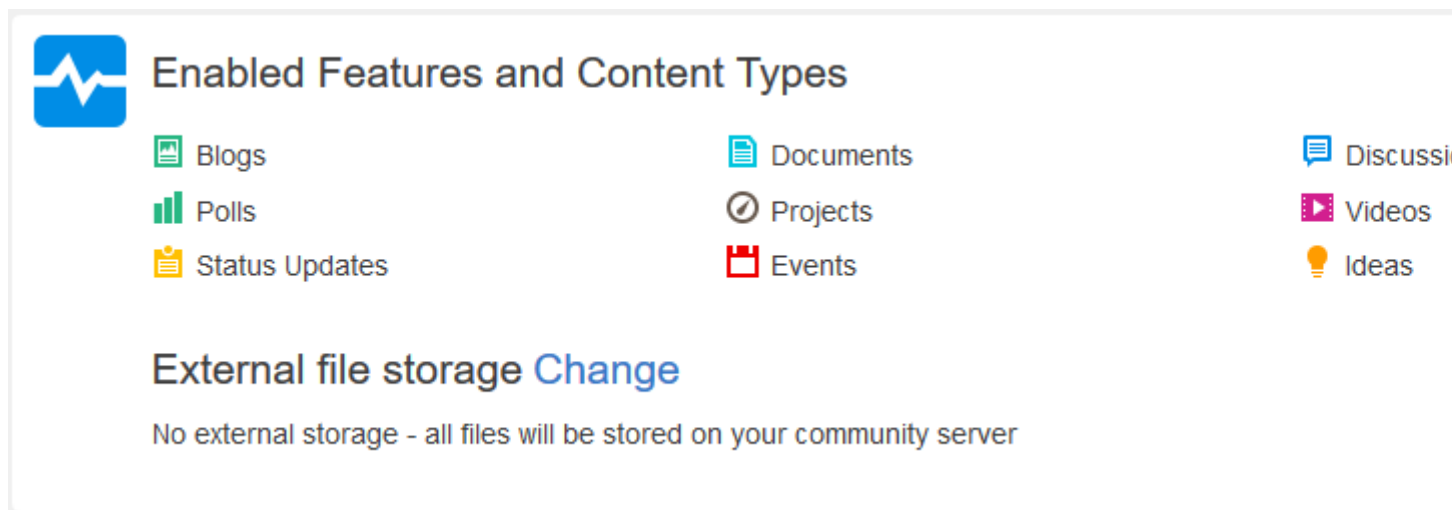
- [Connecting Jive places to SharePoint](#)
- [Searching SharePoint connected site from Jive](#)
- [About file sync between SharePoint and Jive](#)
- [Disconnecting your place from SharePoint](#)

## Connecting Jive places to SharePoint

To use SharePoint as external storage for uploaded files and images for a Jive place, connect the place to SharePoint.

To connect a Jive place to SharePoint as external storage provider:

1. Create a new place or edit the Activity page of an existing place.
2. Next to **External file storage**, click **Change**.



This opens the **Enable Features and Content Types** dialog box.












3. Under **External file storage**, select your SharePoint storage instance and click **Apply**.

## Enable Features and Content Types




### Group Features


Select which features you want enabled in your group.

<input checked="" type="checkbox"/>  <b>Blogs</b>	<input checked="" type="checkbox"/>  <b>Documents</b>	<input checked="" type="checkbox"/>  <b>Discussions &amp; Questions</b>	<input checked="" type="checkbox"/>  <b>Polls</b>	<input checked="" type="checkbox"/>  <b>Projects</b>	<input checked="" type="checkbox"/>  <b>Videos</b>
<input checked="" type="checkbox"/>  <b>Status Updates</b>	<input checked="" type="checkbox"/>  <b>Events</b>	<input checked="" type="checkbox"/>  <b>Ideas</b>			

### External file storage

Choose where to store files saved in this group.

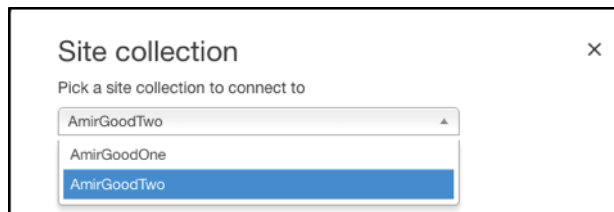
- ☐ **No external storage - all files will be stored on your community server**
- ☐  **Jive BOX**
- ☐  **SPOnline**
- ☒  **SP-ON-PREM**

 Only files you upload from now on will be stored in external storage. Any files or attachments that were already created in this place will continue to be stored on the community server.

**Apply**

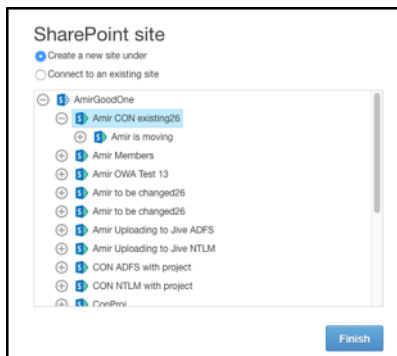
Close

4. Select the site collection to which you want to connect the new place.



5. To connect to a new site:

- Under **SharePoint Site**, select **Create a new site under**.
- Use the **+/-** signs to expand or collapse the tree view and view sub-sites. A green site indicates that this site is already connected.
- Select the site under which the new site will be created.



d) Click **Finish**.

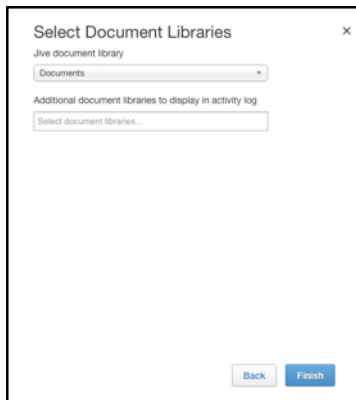
This creates a new site under the site you select in the tree view.

6. To connect to an existing site:

- Under **SharePoint Site**, select **Connect to an existing site**.
- Use the **+/-** signs to expand or collapse the tree view and view sub-sites and select the site to which you want to connect the Jive place.



- c) Click **Next**.
- d) Select **Jive Document Library** to set the primary library. Files uploaded to the Jive place are synced to the primary library and files uploaded to the primary library are synced to the Jive Place.
- e) Select **Additional Document Library** to set secondary libraries. Files uploaded to the secondary libraries are synced to the Jive place.



- f) Click **Finish**.

This connects the place to the site you select in the tree view.

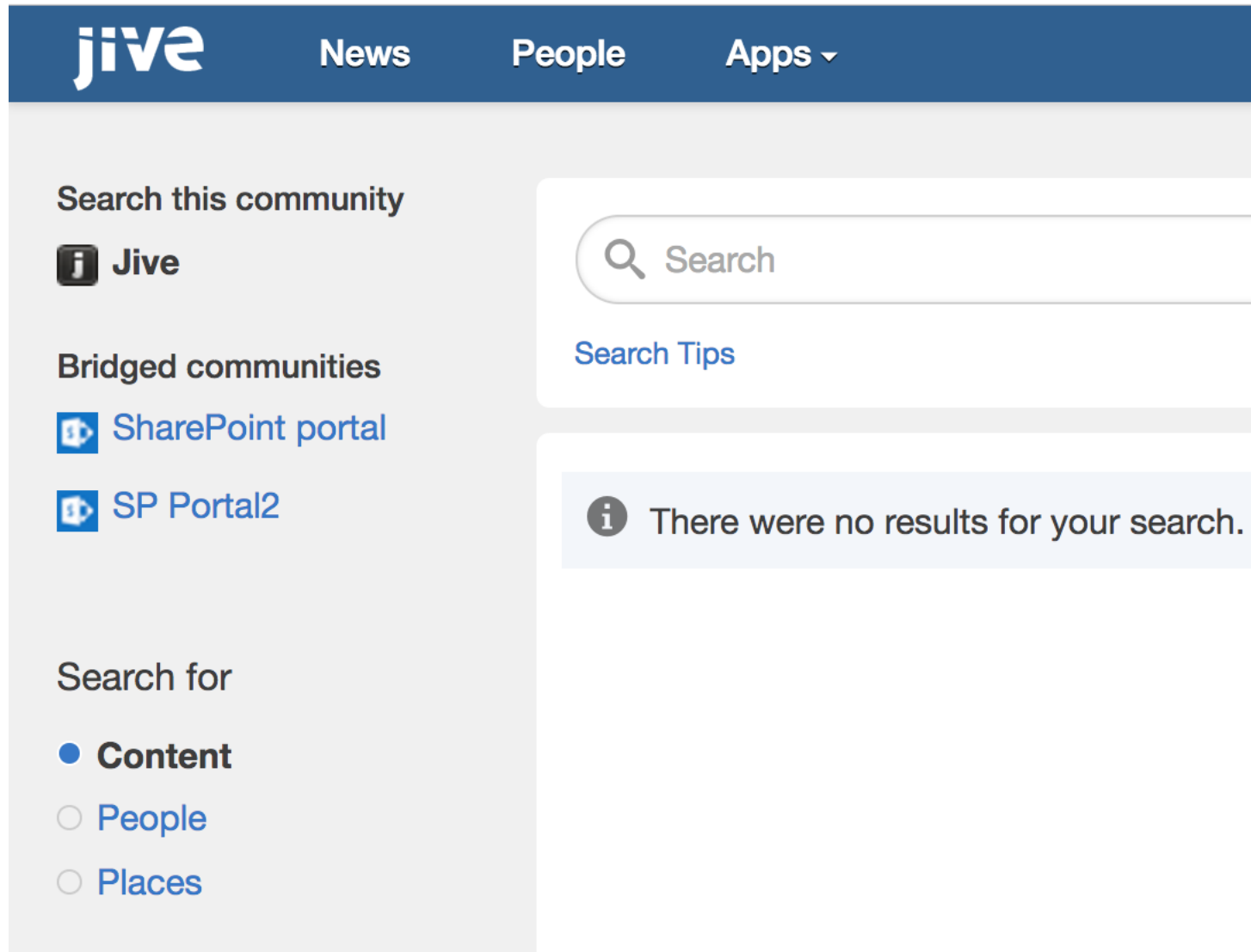
## Searching SharePoint connected site from Jive

Jive federated search enables you to search your connected SharePoint sites directly from Jive. To perform federated searches, you must be logged into the connected SharePoint site.

To search in SharePoint from Jive:

1. In the Jive user interface, click the magnifying glass icon in the upper right corner.
2. In the **Search** dialog box, press **Enter**.

The Search page is displayed.




3. Under **Bridged Communities**, click a connected SharePoint site.

4. In the **Search** box, type in your search term and click **Search**.


Search results from the connected SharePoint site are displayed.


**jive** News People Apps ▾


Search this community

 Jive

Bridged communities


 **SharePoint portal**

 SP Portal2

 Jive

Search Tips

### View more results from SharePoint portal




#### From Jive to SP 1

Created 12/30/2016 12:57:09 AM +00:00

This file was uploaded from **Jive** to

<https://sp13qa01.hubteam.jiveland.com/>




#### From SP to Jive 1

Created 12/29/2016 10:57:20 PM +00:00

This file was uploaded from SP to

<https://sp13qa01.hubteam.jiveland.com/>



#### Preparing a new build

Created 12/30/2016 12:58:52 AM +00:00

build 1. Setting the System Proper

5. Installing the SharePoint add-on

<https://sp13qa01.hubteam.jiveland.com/>

Search results are limited to 50 items. If you want to see more results, click **View more results from SharePoint Community** under the results list.

The connected SharePoint site is displayed with additional search results.

## SharePoint



scv5-215

EDIT LINKS

## Search

## Sharepoint results

Jive results

## Result type

Excel

PDF

PowerPoint

Web page

Word

## Author

sptest7@hubteam.com

Dotan Ziskind

scadmin

Microsoft Office User

## Jive

Preference for results in English ▼

From **Jive** to SP 1

This file was uploaded from **Jive** to SP  
[sp13qa01.hubteam.jiveland.com/sites/.../From](http://sp13qa01.hubteam.jiveland.com/sites/.../From)

From SP to **Jive** 1

This file was uploaded from SP to **Jive**  
[sp13qa01.hubteam.jiveland.com/sites/.../From](http://sp13qa01.hubteam.jiveland.com/sites/.../From)



## Preparing a new build

build 1. Setting the System Properties: Login to Console ... Preparing a new build 8 5. Installing as an Admin ...

[sp13qa01.hubteam.jiveland.com/sites/.../Prepa](http://sp13qa01.hubteam.jiveland.com/sites/.../Prepa)

**Jive** Attachments - All Documents

[sp13qa01.hubteam.jiveland.com/sites/scv5-215](http://sp13qa01.hubteam.jiveland.com/sites/scv5-215)

## About file sync between SharePoint and Jive

Connecting a Jive place (group, project, space) to SharePoint can be done in two ways.

You can connect a Jive place with SharePoint as follows:

- Connecting a place to SharePoint and creating a new site in SharePoint that syncs to the Jive place.

Permissions sync from the Jive Place to the SharePoint Site as follows:

- The **Jive-Admins Permission Group(s)** you have specified in the connection are added as an admin to each site created. This can be used for SharePoint admin users group or a specific user.
  - The **Jive-All-Users Permission Group(s)** simulates the All Registered Users group in Jive. This can also be set up for specific groups.
- Connecting a Place to an existing SharePoint site.

SharePoint permissions remain **unchanged**.

### Groups

Group type	All registered users in Jive	Everyone principal in SharePoint
Open	Granted contribute	Added to Jive Contributors permission group
Members only	Granted read-only	Added to Jive Readers permission group
Private and Private Unlisted	No permission	No permission

### Projects

Projects inherit permission from the parent place. For example, if the project is under a members-only group, the Jive-All-Users Permission Groups are added to the Jive Readers permission group.

### Ongoing sync

When a user joins or is added to a group, the SharePoint user that is mapped with the Jive user is added to the SharePoint site connected to the group. Similar behavior occurs when a user leaves or removed from a group — the user is removed from the SharePoint site as well.

Projects within a group that are connected to SharePoint inherit the group behavior.



## Disconnecting your place from SharePoint

You can disconnect your place from SharePoint if required.

When you disconnect your place from SharePoint, Jive leaves the external storage files intact in SharePoint so that they can be repurposed or safely deleted from the storage system. The file objects pointing to the external files are maintained in Jive, including all their social collaboration activities (such as commenting and liking), and the link to download the file is converted to a permanent link pointing to the last known location of the file in the external storage system.










To disconnect your place:

1. Go to the Activity page of the place you want to disconnect from Sharepoint Online.
2. Select **Gear icon > Edit activity page** to get to the settings page of an existing place.

## Enable Features and Content Types




### Group Features


Select which features you want enabled in your group.

<input checked="" type="checkbox"/>  Blogs	<input checked="" type="checkbox"/>  Documents	<input checked="" type="checkbox"/>  Discussions & Questions	<input checked="" type="checkbox"/>  Polls	<input checked="" type="checkbox"/>  Projects	<input checked="" type="checkbox"/>  Videos
<input checked="" type="checkbox"/>  Status Updates	<input checked="" type="checkbox"/>  Events	<input checked="" type="checkbox"/>  Ideas			

### External file storage

Choose where to store files saved in this group.

- ☐ **No external storage - all files will be stored on your community server**
- ☐  **Jive BOX**
- ☐  **SPOnline**
- ☒  **SP-ON-PREM**

 Only files you upload from now on will be stored in external storage. Any files or attachments that were already created in this place will continue to be stored on the community server.

3. To switch to another storage provider, select another integration option.
4. To completely disable external file storage and save uploaded files to Jive, select **No external storage**.

5. Click **Apply** to apply the configuration.
6. Click **Save** to save the changes to the Activity page.