

Jive Interactive Intranet

Cloud Administrator Guide

Jive Extensions: Multiple Languages Add-on

Notices

For details, see the following topics:

- [Notices](#)
- [Third-party acknowledgments](#)

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You can also find the setup files on [Support Portal](#).

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our [website](#).

1

Multiple Languages add-on

Multiple Languages add-on:

- Allows piking multiple places
- Allows all content types, people, places
- Has configurable front-end filters

Note: Types of Jive contents excluded by the : Status Updates, Tasks, Messages, and Events.



EN ▾

العربية

English

Français

Deutsch

עברית

Italiano

Polski

Español

Andre Barbosa



Followers

0

Following

0

Manage Content Languages



Language:

Language	Content	
French	French	<input type="button" value="Unlink"/>
German	English document - Oc 28 [FR] [DE]	<input type="button" value="Unlink"/>
<input type="text" value="Arabic"/>	<input type="button" value="Search"/>	<input type="button" value="Link"/> <input type="button" value="Create"/>

Highly configurable search tile featuring a hero image, type-ahead results, and content type filtering that can be used to query content from multiple places or community-wide.

For details, see the following topics:

- [Installing Multiple Languages Add-on](#)
- [Configuring access to the Multiple Languages Add-on](#)
- [Configuring Multiple Languages Add-on](#)
- [Linking content to the Multiple Languages add-on](#)
- [Linking places to the Multiple Languages add-on](#)
- [Linking place pages to the Multiple Languages add-on](#)

Installing Multiple Languages Add-on

Open a support with the Support to install this add-on.

Configuring access to the Multiple Languages Add-on

Multiple Languages Add-on is an add-on that uses user groups for determining access.

Fastpath: **Admin Console > Permissions > User Groups**

Fastpath: **Advanced Admin Console > People > Management > Create User Group**

Fastpath: **User interface: Your avatar > Add-ons**

A user must have at least Manage System permissions to configure add-ons.

Configuring user groups for Multiple Languages

The Multiple Languages add-on uses user groups to provide secure access to the add-on features.

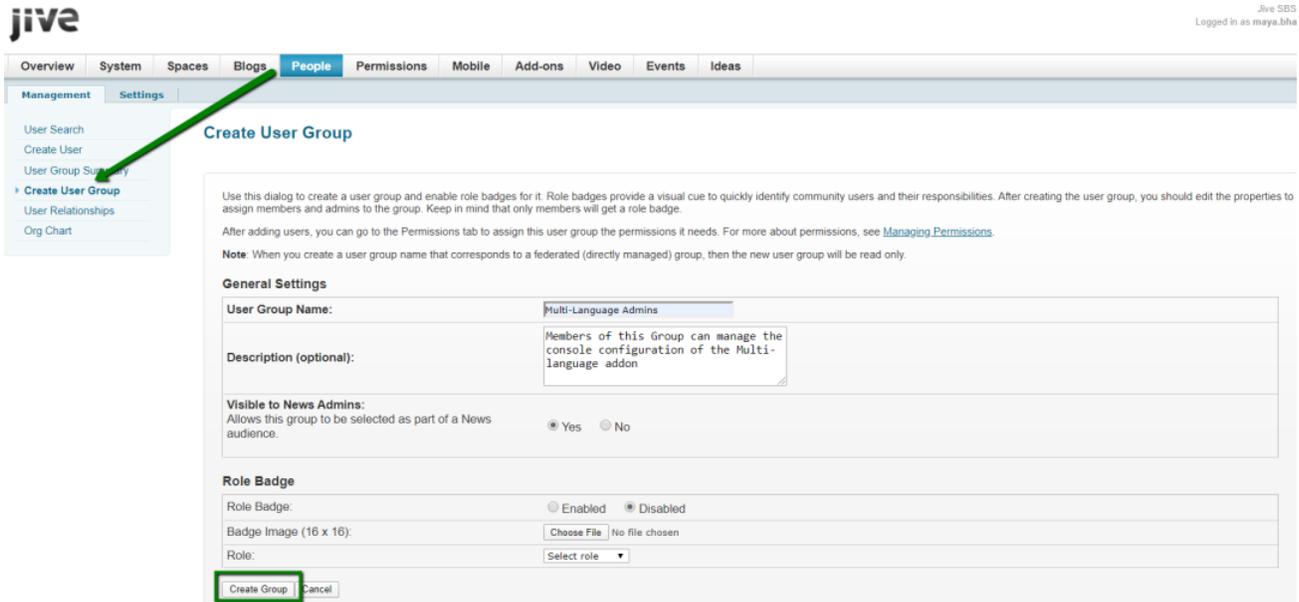
To configure user groups for the Multiple Languages add-on:

1. Go to the user group configuration page:
 - **Admin Console > Permissions > User Groups**

- **Advanced Admin Console > People > Management > Create User Group**

2. Create a permission group whose members should be able to manage changes to the settings of the Multiple Languages Add-on.

For example, this user group may be called `Multi-Language Admins`.



3. Create a permission group whose members should be able to use the features of the Multiple Languages Add-on.

For example, this user group may be called `Multi-Language Editors`.

4. Add the concerned administrators as members to these user groups.

5. Save the changes.

Applying user groups to Multiple Languages

Add the preconfigured user group (or groups) to the Multiple Languages Add-on configuration to allow users of this group to use the add-on.

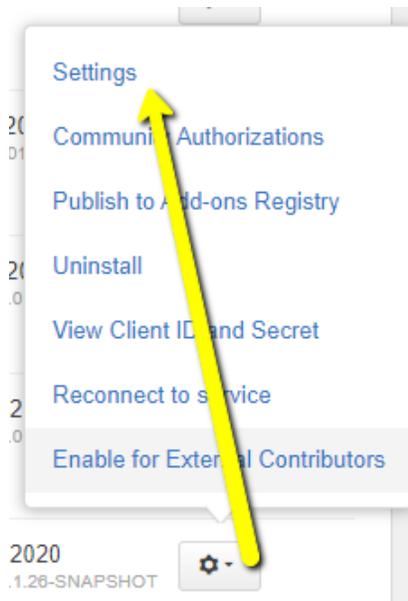
Fastpath: User interface: Your avatar > Add-ons

A user must have at least Manage System permissions to configure add-ons.

To configure user groups for the Multiple Languages add-on:

1. Go to **User interface: Your avatar > Add-ons > All Add-ons > Installed** .
2. Find **Multiple Languages** in the list, click **the gear icon > Settings** .

Figure 1: Multiple Languages add-on settings



3. Under **App Security**, click the gear icon next to **Multi-Language**.

Figure 2: Multiple Languages add-on security settings

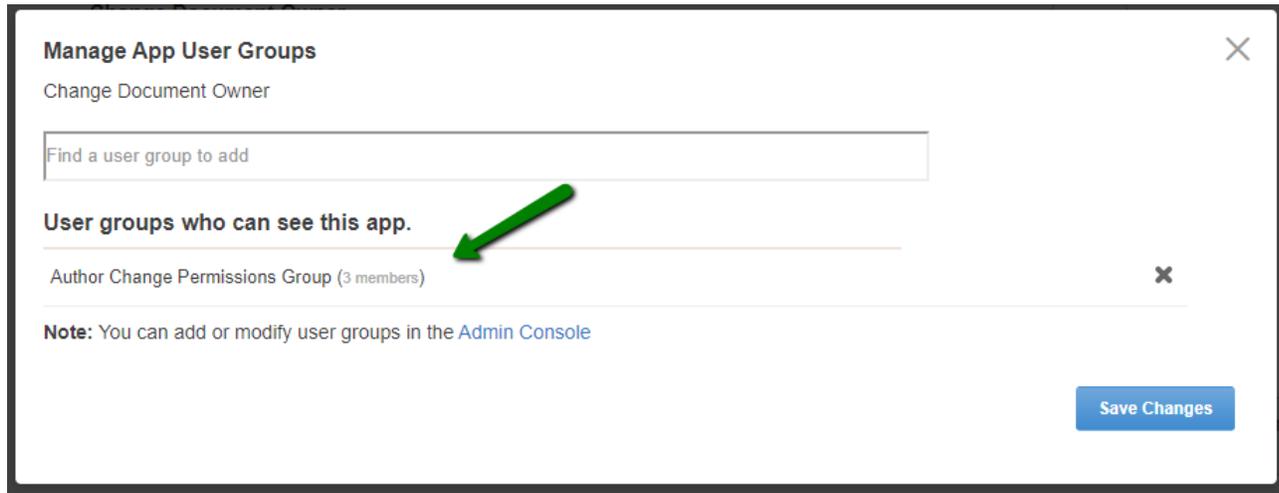
Included apps	
Title	Apps Security
Multi-Language	

User groups with access to the add-on features are listed here. By default, the **All registered users** user group is used.

4. Remove **All registered users** and add the user groups which should have access to the feature, for configuration and usage.

In this example, we are adding the `Multi-Language Admins` and `Multi-Language Editors` user groups.

Figure 3: Configuring user groups for the Multiple Languages add-on



5. Save the changes.

Members of the specified user groups (in this example, `Multi-Language Admins` and `Multi-Language Editors`) can now configure and use the Multiple Languages add-on.

Configuring Multiple Languages Add-on

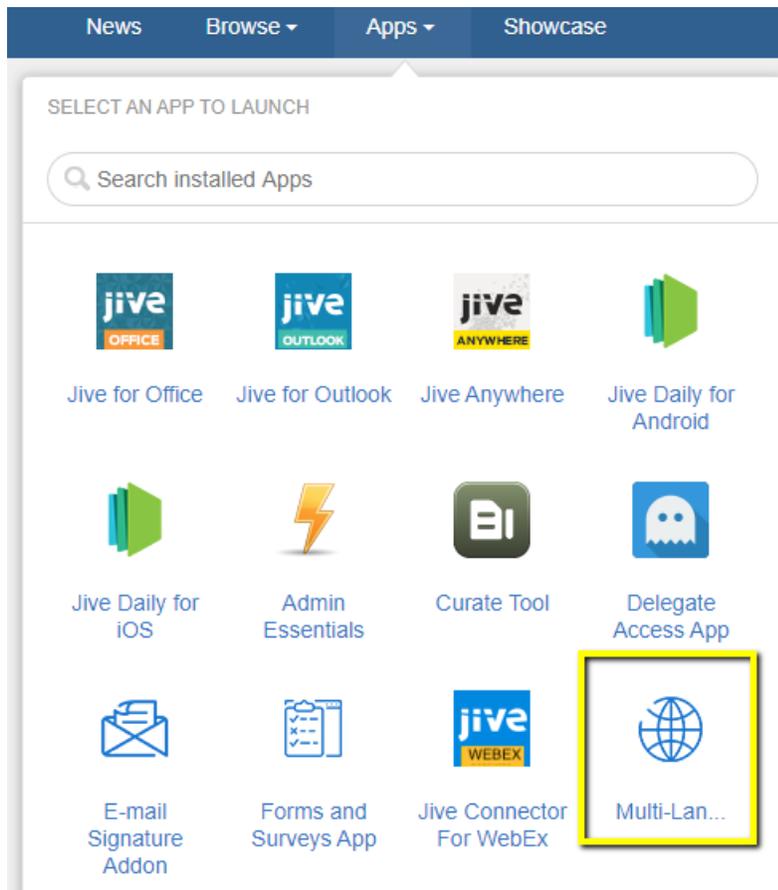
Here you can details on Multiple Languages Add-on requires configuration before usage.

Fastpath:

- **Apps menu > Multiple Languages Add-on**
- `<your instance>/apps/multi-language-app-addon`

1. Go to the **Settings** page of the Multiple Languages add-on:

- **Apps menu > Multiple Languages Add-on**
- `<your instance>/apps/multi-language-app-addon`



The **Settings** page of the **Multiple Languages Add-on** is displayed.

Settings

Available Languages	Default
<input type="checkbox"/> Arabic	<input type="checkbox"/>
<input type="checkbox"/> Chinese	<input type="checkbox"/>
<input type="checkbox"/> Czech	<input type="checkbox"/>
<input checked="" type="checkbox"/> Danish	<input type="checkbox"/>
<input type="checkbox"/> Dutch	<input type="checkbox"/>
<input checked="" type="checkbox"/> English	<input type="checkbox"/>
<input type="checkbox"/> Finnish	<input type="checkbox"/>
<input checked="" type="checkbox"/> French	<input type="checkbox"/>
<input type="checkbox"/> German	<input type="checkbox"/>
<input type="checkbox"/> Greek	<input type="checkbox"/>
<input type="checkbox"/> Hebrew	<input type="checkbox"/>
<input type="checkbox"/> Hungarian	<input type="checkbox"/>
<input type="checkbox"/> Italian	<input type="checkbox"/>
<input type="checkbox"/> Japanese	<input type="checkbox"/>
<input type="checkbox"/> Korean	<input type="checkbox"/>
<input type="checkbox"/> Norwegian	<input type="checkbox"/>
<input type="checkbox"/> Polish	<input type="checkbox"/>
<input type="checkbox"/> Portuguese	<input type="checkbox"/>
<input type="checkbox"/> Russian	<input type="checkbox"/>
<input type="checkbox"/> Spanish	<input type="checkbox"/>
<input type="checkbox"/> Swedish	<input type="checkbox"/>
<input type="checkbox"/> Thai	<input type="checkbox"/>

Language Profile Field

Preferred Language

Map Profile Field Values to languages

Danish	N
English	E
French	F

Change Preference (Interface Language) on switch

Change Language Profile Field on switch

Use Language Profile Field to determine dropdown active state

Keep Preference (Interface Language) in sync with Language Profile Field

Content Available in User Language Mode?

None

Exclude Editors from "Content Available Mode"

Debug Enabled

Save **Reset**

2. Under **Available Languages**, select all the languages that should be made available for the users and the default language, which will be chosen automatically as the default Interface language.

Available Languages	Default
<input type="checkbox"/> Arabic	<input type="checkbox"/>
<input type="checkbox"/> Chinese	<input type="checkbox"/>
<input type="checkbox"/> Czech	<input type="checkbox"/>
<input checked="" type="checkbox"/> Danish	<input type="checkbox"/>
<input type="checkbox"/> Dutch	<input type="checkbox"/>
<input checked="" type="checkbox"/> English	<input checked="" type="checkbox"/>
<input type="checkbox"/> Finnish	<input type="checkbox"/>
<input checked="" type="checkbox"/> French	<input type="checkbox"/>
<input type="checkbox"/> German	<input type="checkbox"/>
<input type="checkbox"/> Greek	<input type="checkbox"/>
<input type="checkbox"/> Hebrew	<input type="checkbox"/>
<input type="checkbox"/> Hungarian	<input type="checkbox"/>
<input type="checkbox"/> Italian	<input type="checkbox"/>
<input type="checkbox"/> Japanese	<input type="checkbox"/>
<input type="checkbox"/> Korean	<input type="checkbox"/>
<input type="checkbox"/> Norwegian	<input type="checkbox"/>
<input type="checkbox"/> Polish	<input type="checkbox"/>
<input type="checkbox"/> Portuguese	<input type="checkbox"/>
<input type="checkbox"/> Russian	<input type="checkbox"/>
<input type="checkbox"/> Spanish	<input type="checkbox"/>
<input type="checkbox"/> Swedish	<input type="checkbox"/>
<input type="checkbox"/> Thai	<input type="checkbox"/>

3. Select the **Language Profile Field** value from the dropdown options and provide the respective field values to be mapped against the **Available Languages** selected, as shown in the **Map Profile Field Values to languages** table.

Language Profile Field

Preferred Language ⌵

Map Profile Field Values to languages

Dutch	NL
English	EN
French	FR
German	DE
Italian	IT
Spanish	SP

Change Preference (Interface Language) on switch

Change Language Profile Field on switch

Use Language Profile Field to determine dropdown active state

Keep Preference (Interface Language) in sync with Language Profile Field

Configuration options:

- Language Switch
- **Avatar > Edit Profile > Language Profile Field**
- **Avatar > Preferences > (Preference) Language**

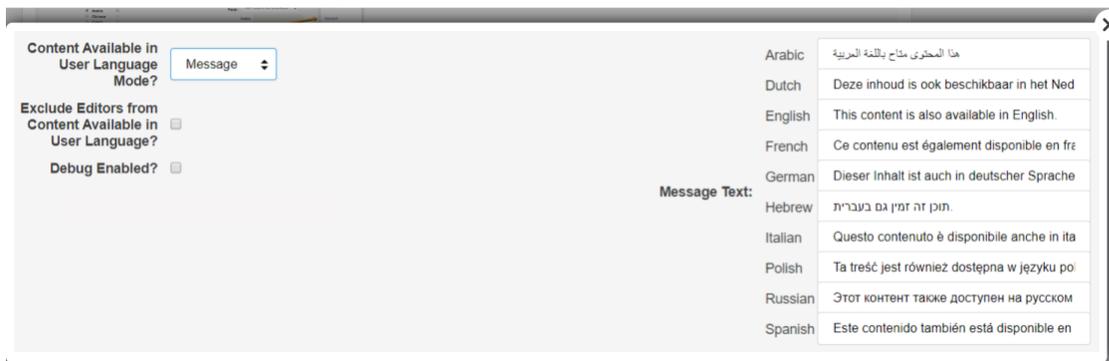
Refer to the following matrix:

	CONFIGURATION				Change via Dropdown from EN to FR			Change via Edit Profile Preferred Lang from EN to FR			Change via Preference Language from EN to FR		
	Change Preference (Interface Language) on switch	Change Language Profile Field on switch	Use Language Profile Field to determine dropdown active state	Keep Preference (Interface Language) in sync with Language Profile Field	Before	After		Before	After		Before	After	
					Preferred Language	Preference (Interface language)	Label in dropdown	Preferred Language	Preference (Interface language)	Label in dropdown	Preferred Language	Preference (Interface language)	Label in dropdown
Config 1	x	x	x		EN	EN	EN	FR	FR	FR	EN	EN	EN
Config 2		x	x		EN	EN	EN	FR	EN	FR	EN	EN	EN
Config 3	x	x			EN	EN	EN	FR	FR	FR	EN	EN	EN
Config 4		x			EN	EN	EN	FR	EN	EN	EN	EN	EN
Config 5	x				EN	EN	EN	EN	FR	FR	EN	EN	EN
Config 6	x		x		EN	EN	EN	EN	FR	EN	EN	EN	EN
Config 7	x	x	x	x	EN	EN	EN	FR	FR	FR	EN	EN	EN
					Change via Dropdown from EN to FR			Change via Edit Profile Preferred Lang from EN to FR			Change via Preference Language from EN to FR		

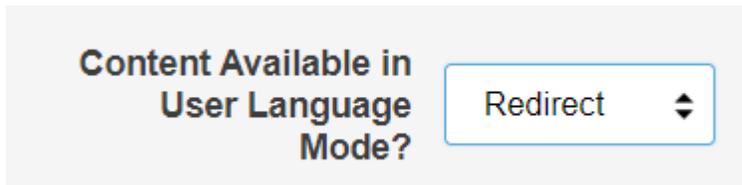
1 Minute cache for Language Switch to reflect changes

4. In **Content available in User Language Mode**, select one of the following values as appropriate:

- Select **Message** to configure a message to be displayed on content and places which informs the user that the content or place is also available in their selected language.



- Enable **Redirect** to automatically redirect the user the correct language (not recommended)



- else, select **None** as set by default.

5. **Exclude Editors from Content Available in User Language:** This option disables the message or redirect chosen above for Authors.
6. **Debug Enabled:** Debug is a developer only feature to support issue analysis.
7. Click **Save**.

Linking content to the Multiple Languages add-on

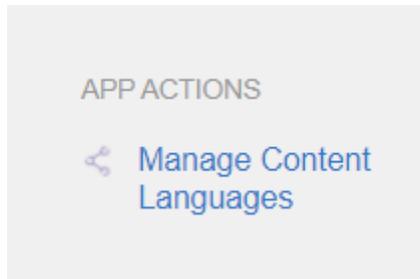
Here you can find details on linking content in different languages with the Multiple Languages add-on.

Fastpath: Content item, **Actions > Manage Content Languages**

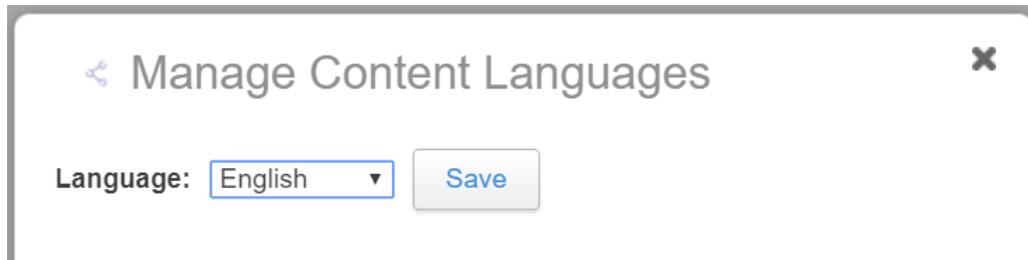
To link a content item with the Multiple Languages Add-on:

1. Go to the content item you want to link.
2. Click **Actions > Manage Content Languages** .

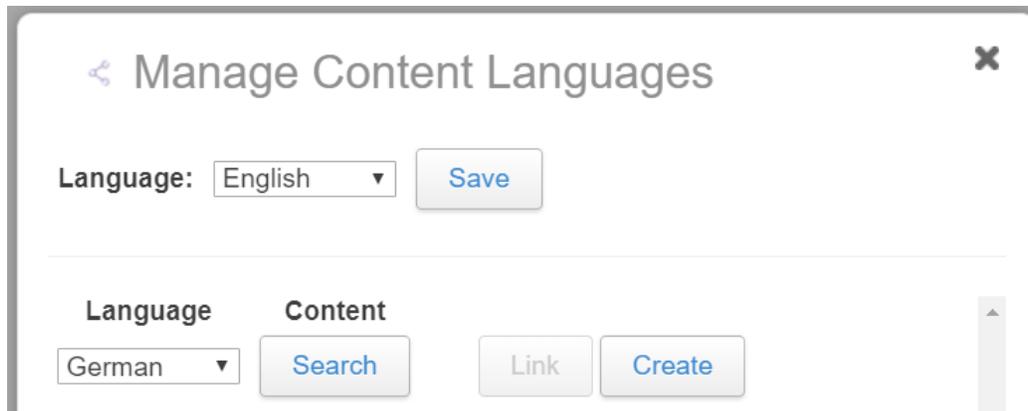
Attention: User should be a member of the `Multi-Language Editors` group to be able to view this option.



3. Select the **Language** of the current content, for example, English, and click **Save**.

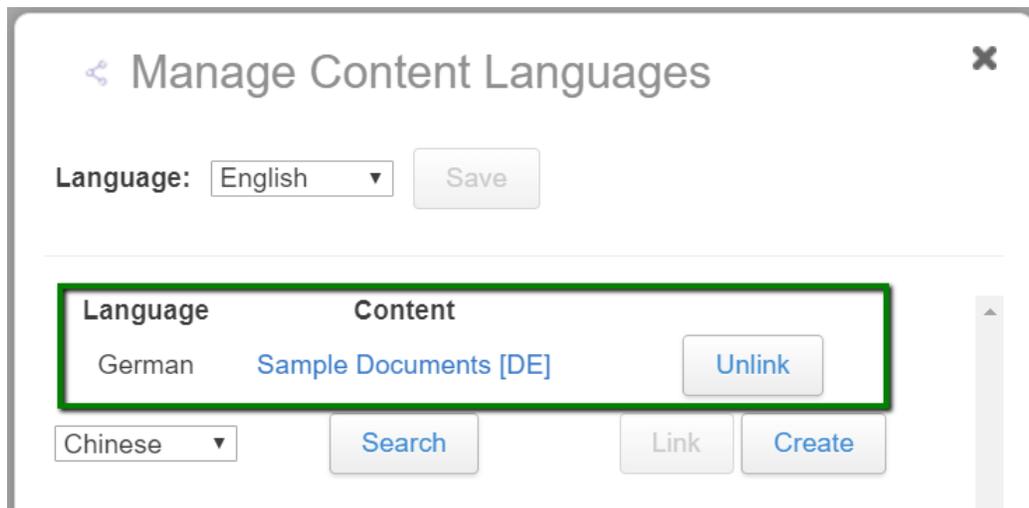


The content language has been set successfully. The screen to create or link other language versions is displayed.



4. Create the other language versions by selecting the appropriate language and click **Create**.

For example, select German as **Language** and then click **Create**.



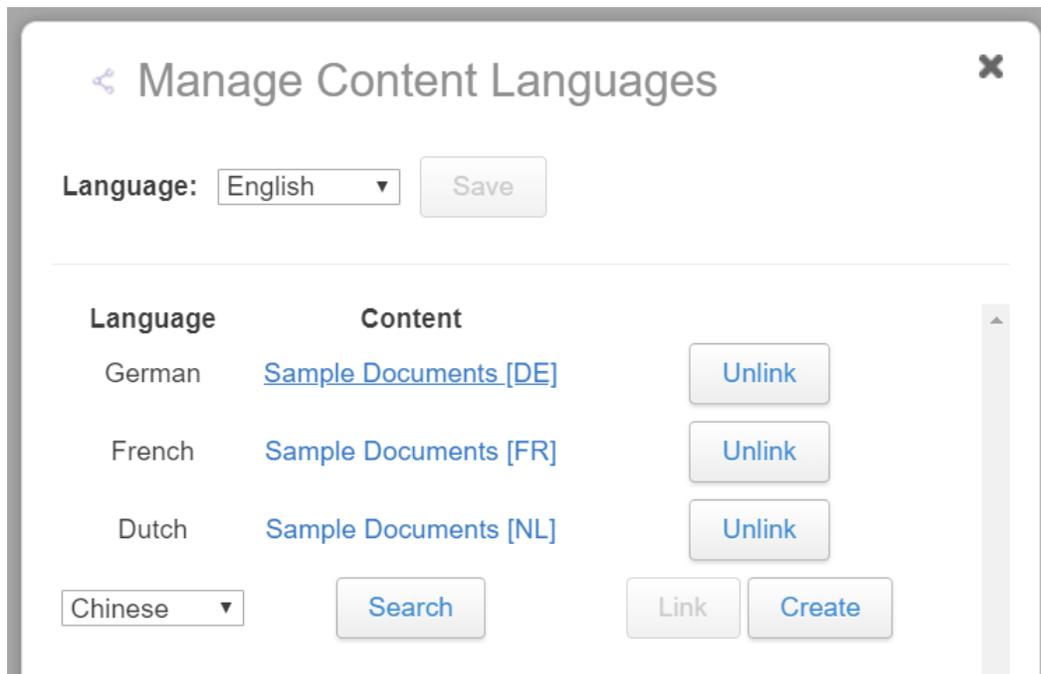
The document is created for the German version. Click the title to navigate to it and translate it manually.

5. If the content to be linked already exists in another language within the community, click **Search** next to the appropriate language.

On selecting the appropriate document, the Multiple Languages Add-on adds it as a linked content.

Attention: Only content of same content type can be linked, like all documents, all blog posts.

6. Similarly continue to create in other languages and translate the contents, as appropriate.



7. To remove a linked content, click **Unlink** option next to the appropriate linked content.

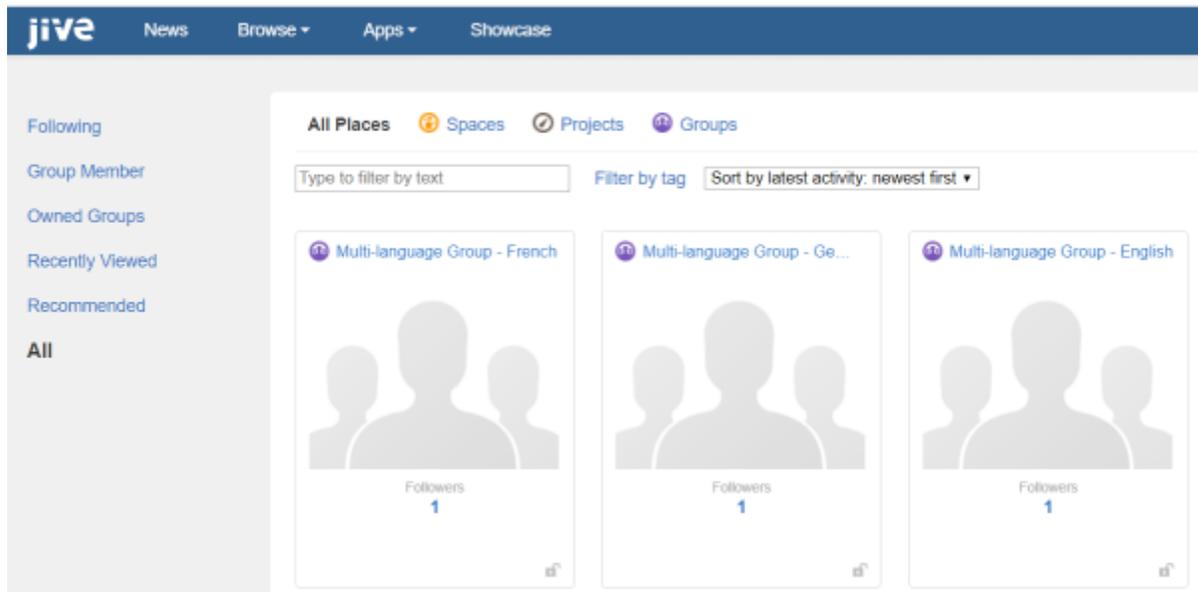
Linking places to the Multiple Languages add-on

Here you can find details on linking places with different languages with the Multiple Languages add-on.

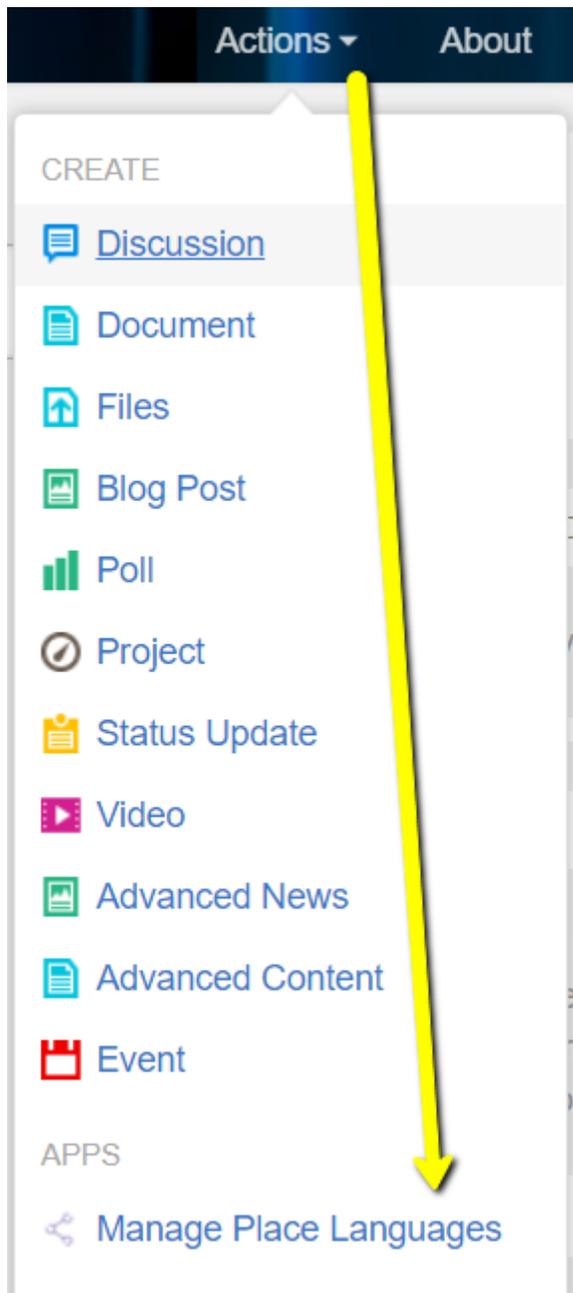
Fastpath: Place to be linked, **Actions > Manage Place Languages**

To link a place with the Multiple Languages Add-on:

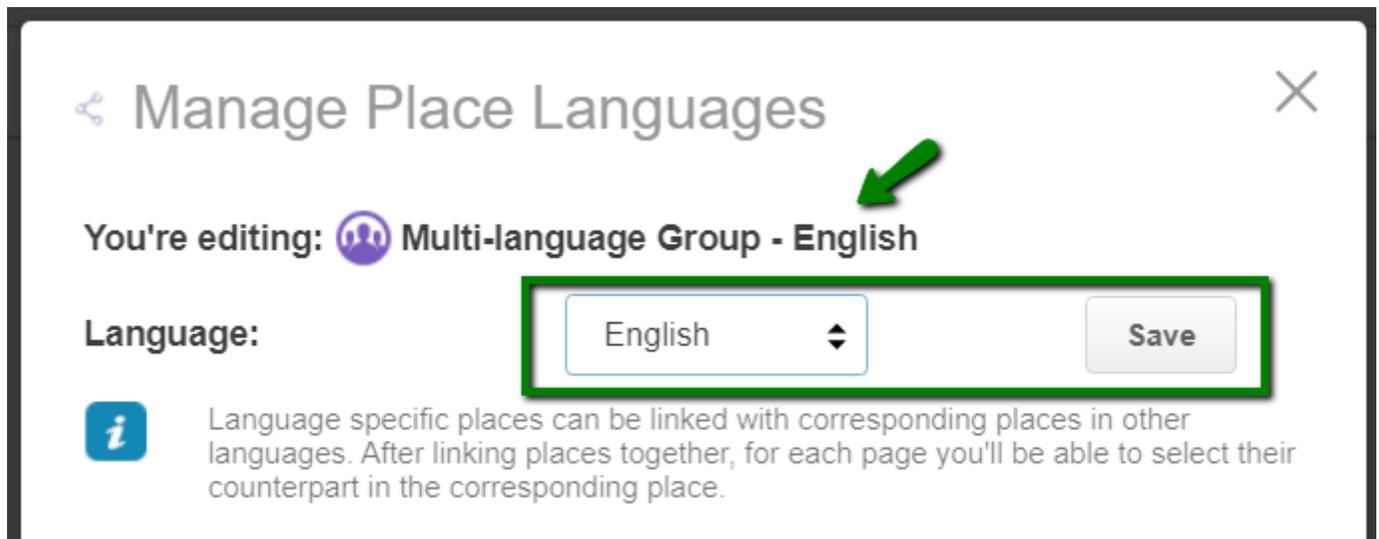
1. Create places for different languages to be linked subsequently via Multiple Languages Add-on.



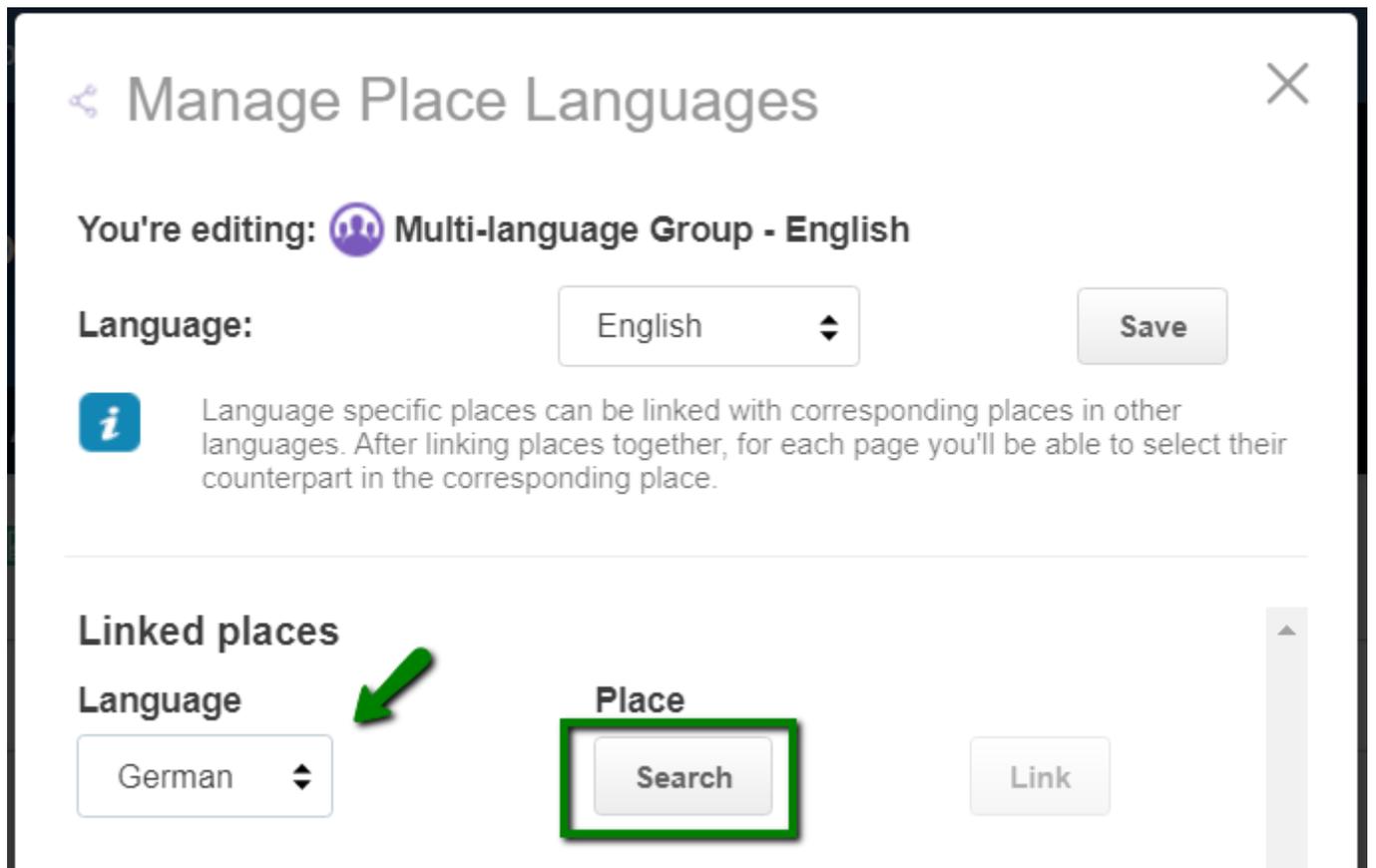
2. Go to one the prepared places.
3. Click **Actions > Manage Place Languages** .

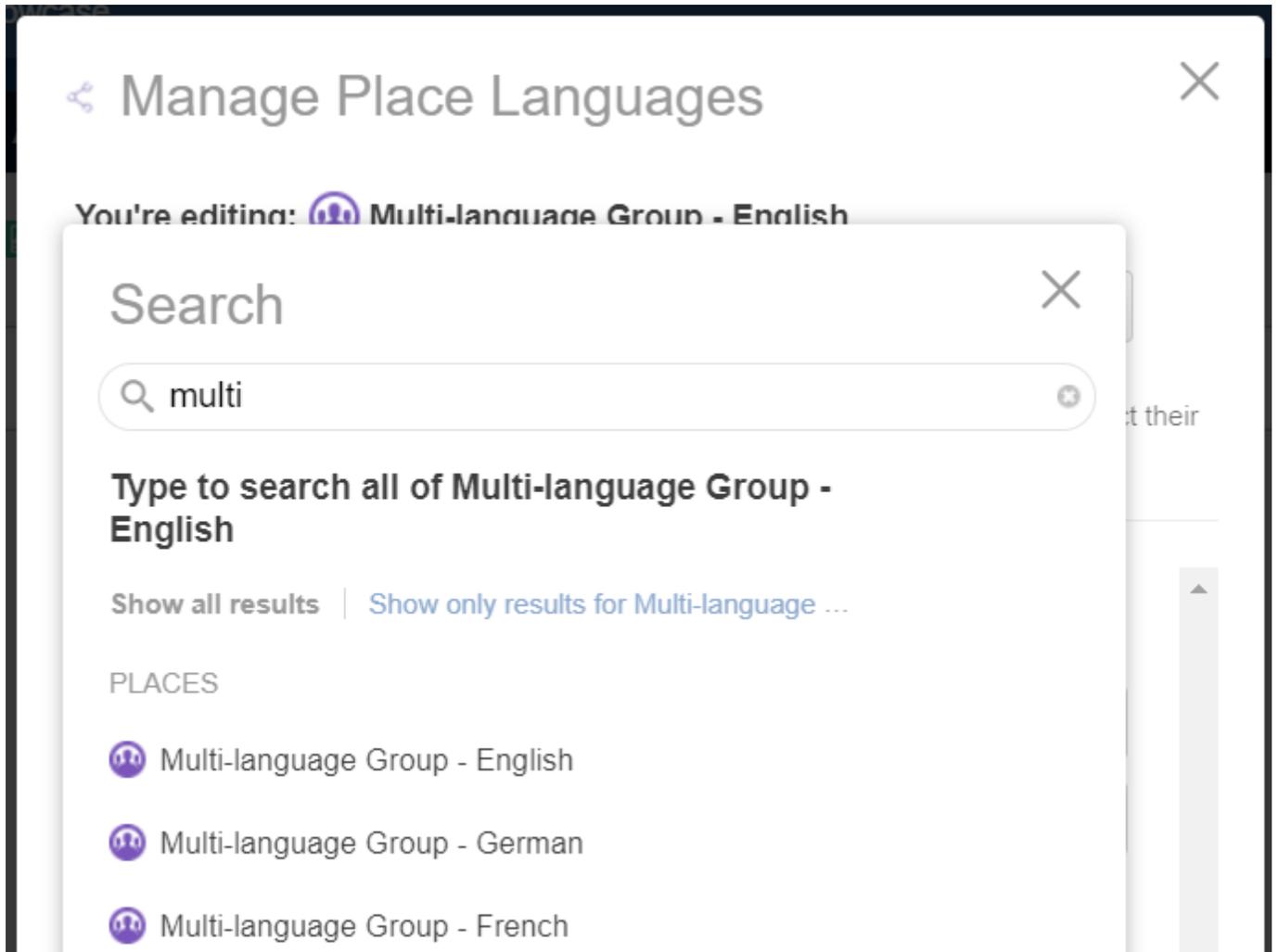


4. Select the **Language** of the current Group (for example, English) and then click **Save**.



5. Select the other linked place language (for example, German), click **Search**, then select a place from the list, and close the window.





Manage Place Languages

You're editing: Multi-language Group - English

Language:

Language specific places can be linked with corresponding places in other languages. After linking places together, for each page you'll be able to select their counterpart in the corresponding place.

Linked places

Language	Place	
German	Multi-language Group - German	<input type="button" value="Unlink"/>
French	Multi-language Group - French	<input type="button" value="Unlink"/>
<input type="text" value="Arabic"/>	<input type="button" value="Search"/>	<input type="button" value="Link"/>

The place has been linked.

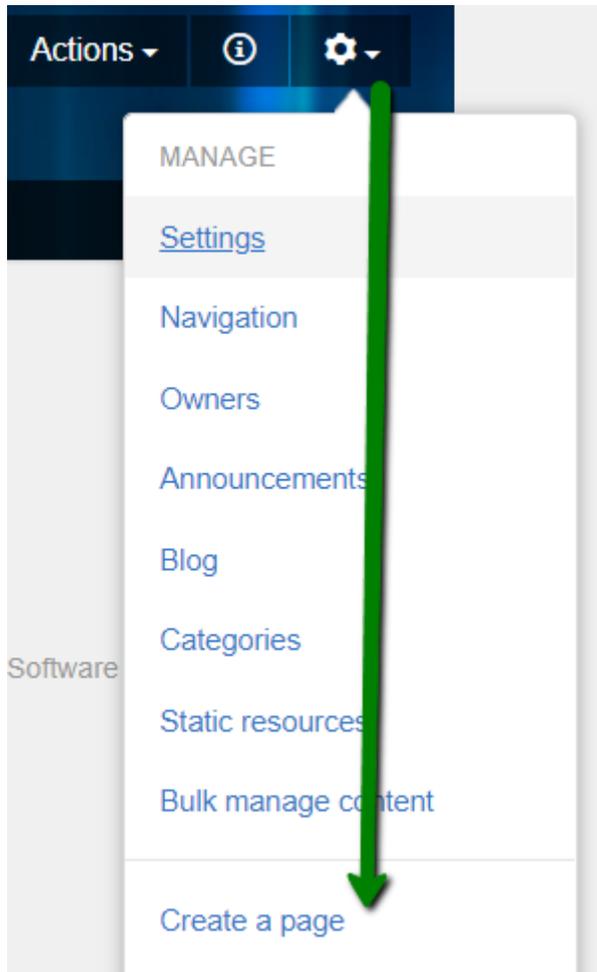
Linking place pages to the Multiple Languages add-on

Here you can find details on linking place pages with different languages with the Multiple Languages add-on.

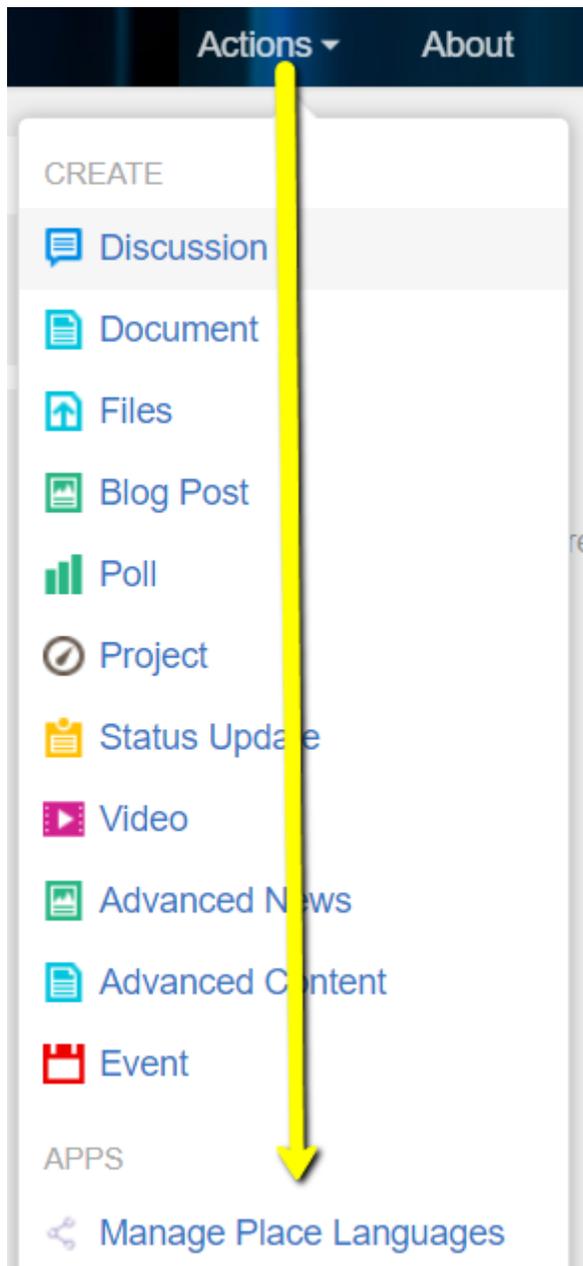
Fastpath: Place pages to be linked, **Actions > Manage Place Languages**

To link place pages with the Multiple Languages Add-on:

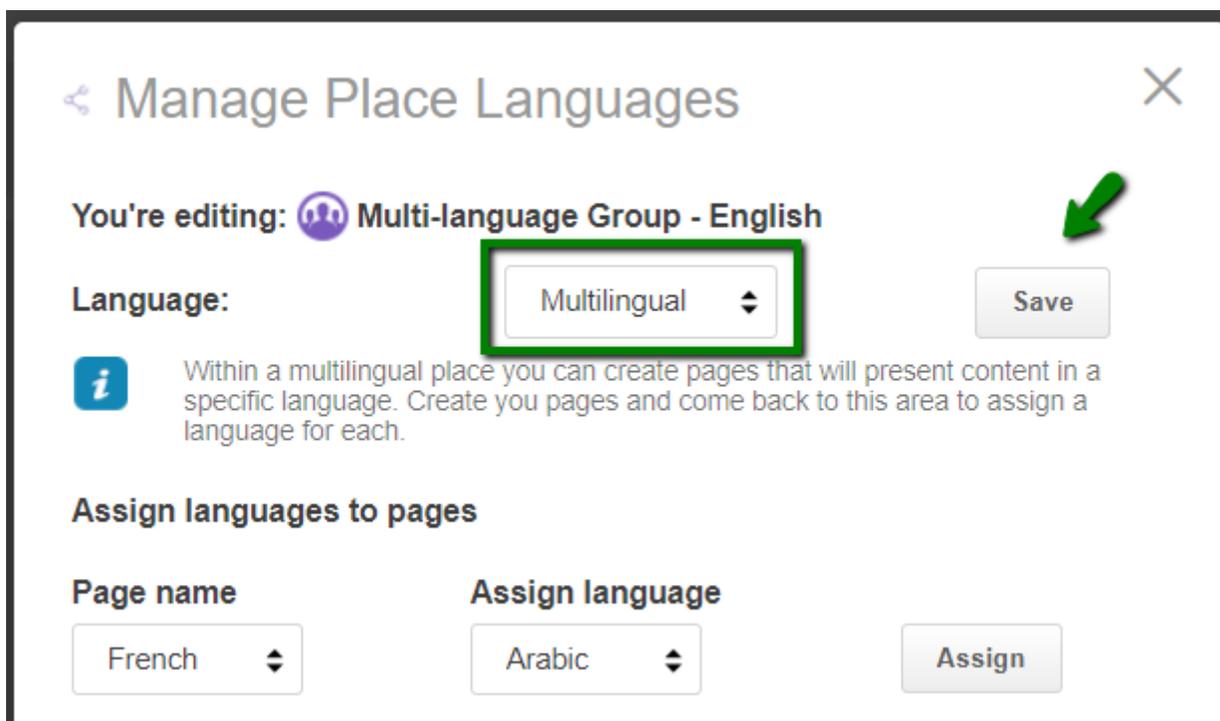
1. Create custom pages for different languages to be linked subsequently via Multiple Languages Add-on. Use **Manage > Create a Page** .



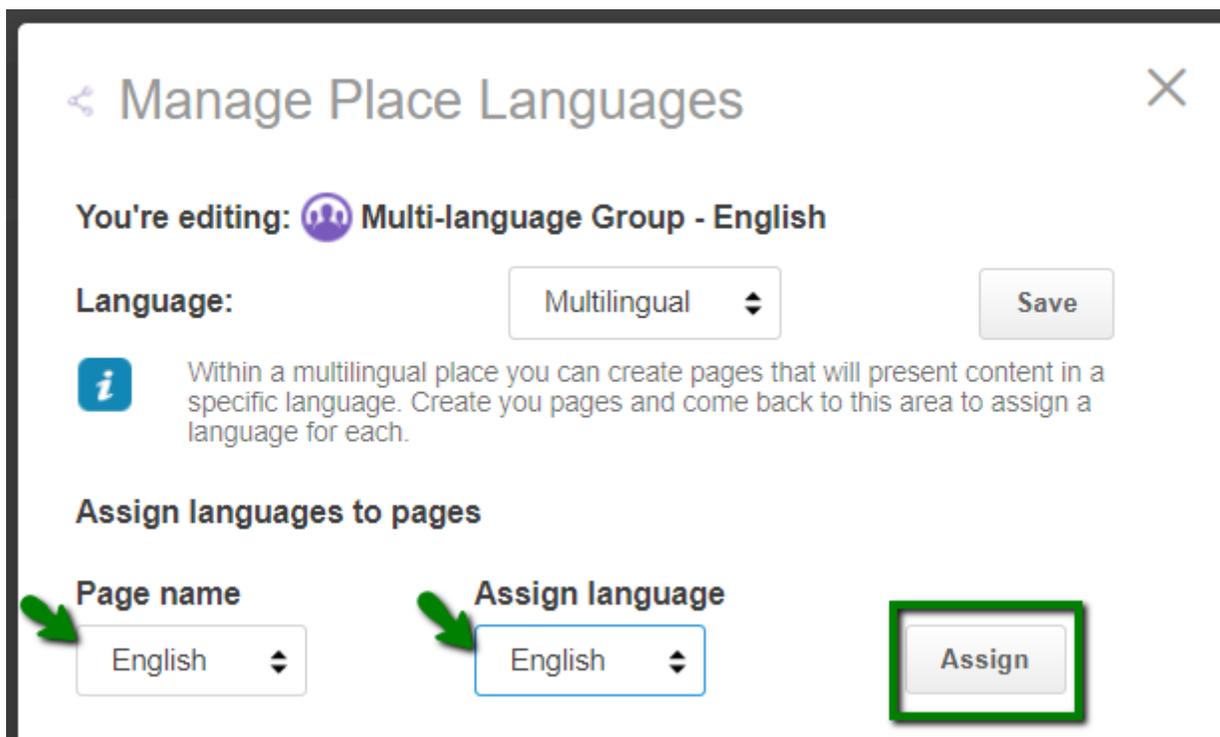
2. Go to one of the custom pages, for example, English.
3. Click **Manage > Manage Place Languages** .



4. In **Language**, change to **Multilingual** and click **Save**.



- In **Assign languages to pages**, select the **Page name** and the language to be linked to it under **Assign language**, and then click **Assign**.



- Continue to link the other custom pages based on the languages opted.

Manage Place Languages ✕

You're editing: **JEP Walkthroughs**

Language:

 Within a multilingual place you can create pages that will present content in a specific language. Create you pages and come back to this area to assign a language for each.

Page name	Assigned language	
French	French	<input type="button" value="Unassign"/>
English	English	<input type="button" value="Unassign"/>
German	German	<input type="button" value="Unassign"/>

Pages successfully linked.