

Cloud Administrator Guide

Jive Extensions: Multiple Languages Add-on



Notices

For details, see the following topics:

- Notices
- Third-party acknowledgments

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You can also find the setup files on Support Portal.

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our website.

1 Multiple Languages add-on

Multiple Languages add-on:

- Allows piking multiple places
- Allows all content types, people, places
- Has configurable front-end filters

Note: Types of Jive contents excluded by the : Status Updates, Tasks, Messages, and Events.





Highly configurable search tile featuring a hero image, type-ahead results, and content type filtering that can be used to query content from multiple places or community-wide.

For details, see the following topics:

- Installing Multiple Languages Add-on
- Configuring access to the Multiple Languages Add-on
- Configuring Multiple Languages Add-on
- Linking content to the Multiple Languages add-on
- Linking places to the Multiple Languages add-on
- Linking place pages to the Multiple Languages add-on

Installing Multiple Languages Add-on

Open a support with the Support to install this add-on.

Configuring access to the Multiple Languages Add-on

Multiple Languages Add-on is an add-on that uses user groups for determining access.

Fastpath: Admin Console > Permissions > User Groups

Fastpath: Advanced Admin Console > People > Management > Create User Group

Fastpath: User interface: Your avatar > Add-ons

A user must have at least Manage System permissions to configure add-ons.

Configuring user groups for Multiple Languages

The Multiple Languages add-on uses user groups to provide secure access to the add-on features.

To configure user groups for the Multiple Languages add-on:

1. Go to the user group configuration page:

• Admin Console > Permissions > User Groups

- Advanced Admin Console > People > Management > Create User Group
- 2. Create a permission group whose members should be able to manage changes to the settings of the Multiple Languages Add-on.

For example, this user group may be called Multi-Language Admins.

jive			Logged in as maya.bha
Overview System	Spaces Blogs People Permissions Mobile	Add-ons Video Events Ideas	
Management Setting	•		
User Search	Create User Group		
Create User			
User Group Survey			
Create User Group	Use this dialog to create a user group and enable role badge	ges for it. Role badges provide a visual cue to quickly identify community users and their responsibilities. After creating the user group, you s	should edit the properties to
User Relationships	assign members and admins to the group. Keep in mind that	at only members will get a role badge.	
Org Chart	After adding users, you can go to the Permissions tab to ass	ssign this user group the permissions it needs. For more about permissions, see Managing Permissions.	
	Note: When you create a user group name that corresponds	ds to a federated (directly managed) group, then the new user group will be read only.	
	General Settings		
	User Group Name:	Multi-Language Admins	
	Description (optional):	Members of this Group can manage the console configuration of the Multi- language addon	
	Visible to News Admins: Allows this group to be selected as part of a News audience.	⊛ Yes ─ ◎ No	
	Role Badge		
	Role Badge:	© Enabled	
	Badge Image (16 x 16):	Choose File No file chosen	
	Role:	Select role 🔹	
	Create Group		

3. Create a permission group whose members should be able to use the features of the Multiple Languages Add-on.

For example, this user group may be called Multi-Language Editors.

- 4. Add the concerned administrators as members to these user groups.
- 5. Save the changes.

Applying user groups to Multiple Languages

Add the preconfigured user group (or groups) to the Multiple Languages Add-on configuration to allow users of this group to use the add-on.

Fastpath: User interface: Your avatar > Add-ons

A user must have at least Manage System permissions to configure add-ons.

To configure user groups for the Multiple Languages add-on:

- 1. Go to User interface: Your avatar > Add-ons > All Add-ons > Installed .
- 2. Find Multiple Languages in the list, click the gear icon > Settings .

Figure 1: Multiple Languages add-on settings



3. Under App Security, click the gear icon next to Multi-Language.

Figure 2: Multiple Languages add-on security settings

Included apps	
Title	Apps Security
Multi-Language	2 <u>5</u> 5

User groups with access to the add-on features are listed here. By default, the **All registered users** user group is used.

4. Remove **All registered users** and add the user groups which should have access to the feature, for configuration and usage.

In this example, we are adding the Multi-Language Admins and Multi-Language Editors user groups.

Figure 3: Configuring user groups for the Multiple Languages add-on

Manage App User Groups	×
Change Document Owner	
Find a user group to add	
User groups who can see this app.	
Author Change Permissions Group (3 members)	×
Note: You can add or modify user groups in the Admin Console	
	Save Changes

5. Save the changes.

Members of the specified user groups (in this example, Multi-Language Admins and Multi-Language Editors) can now configure and use the Multiple Languages add-on.

Configuring Multiple Languages Add-on

Here you can details on Multiple Languages Add-on requires configuration before usage.

Fastpath:

- Apps menu > Multiple Languages Add-on
- <your instance>/apps/multi-language-app-addon

1. Go to the **Settings** page of the Multiple Languages add-on:

- Apps menu > Multiple Languages Add-on
- <your instance>/apps/multi-language-app-addon



The Settings page of the Multiple Languages Add-on is displayed.

Available Languages	Default	Language Profile Field
Chinese		Preferred Language
□ Czech✓ Danish		Map Profile Field Values to languages
Dutch		Danish N
Finnish		English E
French German		French F
German Greek Hebrew Hungarian Italian Japanese Korean Norwegian Polish Portuguese Russian Spanish Swedish Thai		 Change Preference (Interface Language) on switch Change Language Profile Field on switch Use Language Profile Field to determine dropdown active state Keep Preference (Interface Language) in sync with Language Profile Field
Content Available in User L None 🗢 Exclude Editors from * Debug Enabled Save Reset	anguage Mode? Content Available Mode"	

2. Under **Available Languages**, select all the languages that should be made available for the users and the default language, which will be chosen automatically as the default Interface language.

Available Languages	Default
Arabic	
Chinese	
Czech	
Danish	
Dutch	
English	
Finnish	
French	
German	
Greek	
Hebrew	
Hungarian	
ltalian	
Japanese	
Korean	
Norwegian	
Polish	
Portuguese	
Russian	
Spanish	
Swedish	
🔲 Thai	

3. Select the Language Profile Field value from the dropdown options and provide the respective field values to be mapped against the Available Languages selected, as shown in the Map Profile Field Values to languages table.

Language	Profile	Field	

Preferred Language

Map Profile Field Values to languages

\$

Dutch	NL
English	EN
French	FR
German	DE
Italian	IT
Spanish	SP

- Change Preference (Interface Language) on switch
- Change Language Profile Field on switch
- Use Language Profile Field to determine dropdown active state
- Keep Preference (Interface Language) in sync with Language Profile Field

Configuration options:

- Language Switch
- Avatar > Edit Profile > Language Profile Field
- Avatar > Preferences > (Preference) Language

Refer to the following matrix:

					Change via Dropdown from EN to FR							Change via Edit Profile Prefered Lang from EN to FR						Change via Prefere Language from EN					ference EN to FR		
	CO	NFIGU	JRATI	ON	Before After						Before After						Before				After				
	Change Preference (Interface Language) on switch	Change Language Profile Field on switch	Use Language Profile Field to determine dropdown active state	Keep Preference (Interface Language) in sync with Language Profile Field	Preferred Language	Preference (Interface language)	Label in dropdown	Preferred Language	Preference (Interface language)	Label in dropdown		Preferred Language	Preference (Interface language)	Label in dropdown	Preferred Language	Preference (Interface language)	Label in dropdown		Preferred Language	Preference (Interface language)	Label in dropdown	Preferred Language	Preference (Interface language)	Label in dropdown	
Config 2	X	<u>x</u>	<u>x</u>		EN	EN	EN	ED	FR	ED		EN	EN	EN	FR	EN	FR		EN	EN	EN	EN	ED ED	EN	
Config 3	x	x	~		EN	EN	EN	FR	FR	FR		EN	EN	EN	FR	EN	EN		EN	EN	EN	EN	FR	FR	
Config 4		x			EN	FN	FN	FR	EN	EN		EN	EN	EN	FR	EN	EN		EN	FN	EN	EN	FR	FR	
Config 5	x				EN	EN	EN	EN	FR	FR		EN	EN	EN	FR	EN	EN		EN	EN	EN	EN	FR	FR	
Config 6	x		х		EN	EN	EN	EN	FR	EN		EN	EN	EN	FR	EN	FR		EN	EN	EN	EN	FR	EN	
Config 7	х	х	х	х	EN	EN	EN	FR	FR	FR		EN	EN	EN	FR	FR	FR		EN	EN	EN	FR	FR	FR	
					Change via Dropdown from EN to FR Change via Edit Profile Prefered Lang from EN to FR Change via Preference Language from EN to FR																				
					1 Minute cache for Language Switch to reflect changes																				

- 4. In **Content available in User Language Mode**, select one of the following values as appropriate:
 - Select **Message** to configure a message to be displayed on content and places which informs the user that the content or place is also available in their selected language.

C Alexy U Fee Control of Control			
Content Available in User Language Message 🚖		Arabic	هذا المحتوى متّاح باللغة العربية
Mode?		Dutch	Deze inhoud is ook beschikbaar in het Ned
Exclude Editors from Content Available in		English	This content is also available in English.
User Language?		French	Ce contenu est également disponible en fra
Debug Enabled?	Manager Tout	German	Dieser Inhalt ist auch in deutscher Sprache
	Message lext:	Hebrew	תוכן זה זמין גם בעברית.
		Italian	Questo contenuto è disponibile anche in ita
		Polish	Ta treść jest również dostępna w języku pol
		Russian	Этот контент также доступен на русском
		Spanish	Este contenido también está disponible en

Enable Redirect to automatically redirect the user the correct language (not recommended)



- else, select None as set by default.
- 5. Exclude Editors from Content Available in User Language: This option disables the message or redirect chosen above for Authors.
- 6. **Debug Enabled**: Debug is a developer only feature to support issue analysis.
- 7. Click Save.

Linking content to the Multiple Languages add-on

Here you can find details on linking content in different languages with the Multiple Languages add-on.

Fastpath: Content item, Actions > Manage Content Languages

To link a content item with the Multiple Languages Add-on:

- 1. Go to the content item you want to link.
- 2. Click Actions > Manage Content Languages .

Attention: User should be a member of the Multi-Language Editors group to be able to view this option.



3. Select the Language of the current content, for example, English, and click Save.

< Manage Content Languages	×
Language: English Save	

The content language has been set successfully. The screen to create or link other language versions is displayed.

< Manage Content Languages	×
Language: English Save	
LanguageContentGermanSearchLinkCreate	*

4. Create the other language versions by selecting the appropriate language and click **Create**.

For example, select German as Language and then click Create.

< Manage	Content Lang	uages	x
Language: English	▼ Save		
Language	Content		•
German Sam	ple Documents [DE]	Unlink	
Chinese v	Search	Link Create	

The document is created for the German version. Click the title to navigate to it and translate it manually.

5. If the content to be linked already exists in another language within the community, click **Search** next to the appropriate language.

On selecting the appropriate document, the Multiple Languages Add-on adds it as a linked content.

Attention: Only content of same content type can be linked, like all documents, all blog posts.

6. Similarly continue to create in other languages and translate the contents, as appropriate.

< Manag	e Content Langı	lages	×
Language: Eng	lish v Save		
Language	Content		
German	Sample Documents [DE]	Unlink	
French S	Sample Documents [FR]	Unlink	
Dutch S	Sample Documents [NL]	Unlink	
Chinese v	Search	Link Create	

7. To remove a linked content, click **Unlink** option next to the appropriate linked content.

Linking places to the Multiple Languages add-on

Here you can find details on linking places with different languages with the Multiple Languages add-on.

Fastpath: Place to be linked, Actions > Manage Place Languages

To link a place with the Multiple Languages Add-on:

1. Create places for different languages to be linked subsequently via Multiple Languages Add-on.

jive News E	Browse • Apps • Showcase		
Following	All Places 🛞 Spaces 🖉 Pr	ojects 🕘 Groups	
Group Member	Type to filter by text	Filter by tag Sort by latest activity: new	vest first 🔹
Owned Groups			
Recently Viewed	Multi-language Group - French	Multi-language Group - Ge	Multi-language Group - English
Recommended			
All			
	Followers	Followers	Followers
	aî -	ъ	ъ

- 2. Go to one the prepared places.
- 3. Click Actions > Manage Place Languages .



4. Select the Language of the current Group (for example, English) and then click Save.

 Manage Place Languages You're editing: ⁽¹⁾ Multi-language Group - English 				
Langu	lage:	English	¢	Save
i	Language specific place languages. After linking counterpart in the corres	s can be linked w places together, f ponding place.	/ith correspondir or each page yo	ng places in other ou'll be able to select their

5. Select the other linked place language (for example, German), click **Search**, then select a place from the list, and close the window.

Lang	uage:	English	Sa	ive
i	Language specific pla languages. After linkin counterpart in the cor	aces can be linked with cor ng places together, for eacl rresponding place.	responding places in oth 1 page you'll be able to s	ner select thei



< Manage	Place La	inguag	les			
You're editing:	🚇 Multi-langu	age Group	- Englisł	ı		
Language:		English	\$		Save	
Language languages counterpa	specific places can s. After linking place rt in the correspond	n be linked w es together, fo ding place.	ith correspo or each pag	onding place ge you'll be a	es in other able to selec	t the
Linked places	Place					
German	Multi-langu	lage Group	- Germar	n [Unlink	
French	Multi-langu	lage Group	- French		Unlink	

The place has been linked.

Linking place pages to the Multiple Languages add-on

Here you can find details on linking place pages with different languages with the Multiple Languages add-on.

Fastpath: Place pages to be linked, Actions > Manage Place Languages

To link place pages with the Multiple Languages Add-on:

1. Create custom pages for different languages to be linked subsequently via Multiple Languages Add-on. Use **Manage** > **Create a Page**.



- 2. Go to one of the custom pages, for example, English.
- 3. Click Manage > Manage Place Languages .



4. In Language, change to Multilingual and click Save.

< Manage P	lace Languages	×
You're editing: 🐽	Multi-language Group - English	Ľ
Language:	Multilingual 🗢	Save
Within a multilingual place you can create pages that will present content in a specific language. Create you pages and come back to this area to assign a language for each.		
Assign languages t	o pages	
Page name	Assign language	
French 🖨	Arabic 🗢 Ass	ign

5. In **Assign languages to pages**, select the **Page name** and the language to be linked to it under **Assign language**, and then click **Assign**.

< M	anage Place I	Languages	×	
You're	editing: 🚇 Multi-lan	guage Group - English		
Langu	lage:	Multilingual 🖨	Save	
i	Within a multilingual place you can create pages that will present content in a specific language. Create you pages and come back to this area to assign a language for each.			
Assig	n languages to pages			
Page I Eng	name lish ≎	Assign language English ≎	Assign	

6. Continue to link the other custom pages based on the languages opted.

< Manage	< Manage Place Languages				
You're editing:	JEP Walkthroughs				
Language:	Multilingual •	Save			
Within a multi specific langu language for e	<i>i</i> Within a multilingual place you can create pages that will present content in a specific language. Create you pages and come back to this area to assign a language for each.				
Page name	Assigned language				
French	French	Unassign			
English	English	Unassign			
German	German	Unassign			

Pages successfully linked.