



Jive Interactive Intranet

## Cloud User Guide

### Dropbox External Storage Integration

# Notices

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For details, see the following topics:

- [Notices](#)
- [Third-party acknowledgments](#)

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# Aurea global support

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- Search the articles on the [Aurea Knowledge Base](#) for solutions to your issues.
- Search the product documentation and other product-related information that are also available on [Support Central](#).

If you still cannot find a solution, open a ticket on [Aurea Support Central](#). Information about the support organization is available on [Support Portal](#) as well.

You can also find the setup files on [Support Portal](#).

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our [website](#).

# 1

## Dropbox

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### Using Dropbox storage in groups

If your administrator has connected your community to a Dropbox storage site, you can take advantage of file storage and synchronization for groups where this is enabled. When a user uploads a document, it's stored in Dropbox instead of the regularly configured binary storage location. Files are automatically synchronized in both directions.

*You can manage your uploaded files via Dropbox from Jive.*