

## **Cloud User Guide**

**Jive Google Drive External Storage Integration** 



#### **Notices**

For details, see the following topics:

- Notices
- Third-party acknowledgments

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### Aurea global support

If you encounter a problem while using an Aurea product or require assistance with downloading the software or upgrading a product release, please, try to:

- Search the articles on the Aurea Knowledge Base for solutions to your issues.
- Search the product documentation and other product-related information that are also available on Support Central.

If you still cannot find a solution, open a ticket on Aurea Support Central. Information about the support organization is available on Support Portal as well.

You can also find the setup files on Support Portal.

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our website.

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# **Google Drive**

#### Using Google Drive storage in groups

If your administrator has connected your community to a Google Drive storage site, you can take advantage of file storage and synchronization with Drive for groups where this is enabled. When a user uploads a document, it's stored in Google Drive instead of the regularly configured binary storage location. Files are automatically synchronized in both directions.

You can manage your uploaded files via Google Drive from Jive.

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