

# **Cloud User Guide**

**Jive Extensions: GDPR Add-on** 



#### **Notices**

For details, see the following topics:

- Notices
- Third-party acknowledgments

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## Aurea global support

If you encounter a problem while using an Aurea product or require assistance with downloading the software or upgrading a product release, please, try to:

- Search the articles on the Aurea Knowledge Base for solutions to your issues.
- Search the product documentation and other product-related information that are also available on Support Central.

If you still cannot find a solution, open a ticket on Aurea Support Central. Information about the support organization is available on Support Portal as well.

You can also find the setup files on Support Portal.

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our website.

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### **GDPR** add-on

GDPR add-on helps to make Jive GDPR-compliant by removing the Personally Identifiable Information (PII) of a user from the system. This add-on gives the user the ability to remove or download the information from the system.

For details, see the following topics:

Installing GDPR Add-on

### **Installing GDPR Add-on**

Open a support with the Support to install this add-on.

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