

Cloud User Guide

Jive Extensions: Quick Links Add-on and Tile



Notices

For details, see the following topics:

- Notices
- Third-party acknowledgments

Notices

Copyright © 2000–2021. Aurea Software, Inc. ("Aurea"). All Rights Reserved. These materials and all Aurea products are copyrighted and all rights are reserved by Aurea.

This document is proprietary and confidential to Aurea and is available only under a valid non-disclosure agreement. No part of this document may be disclosed in any manner to a third party without the prior written consent of Aurea. The information in these materials is for informational purposes only and Aurea assumes no responsibility for any errors that may appear therein. Aurea reserves the right to revise this information and to make changes from time to time to the content hereof without obligation of Aurea to notify any person of such revisions or changes.

You are hereby placed on notice that the software, its related technology and services may be covered by one or more United States ("US") and non-US patents. A listing that associates patented and patent-pending products included in the software, software updates, their related technology and services with one or more patent numbers is available for you and the general public's access at https://markings.ip-dynamics.ai/esw/ (the "Patent Notice") without charge. The association of products-to-patent numbers at the Patent Notice may not be an exclusive listing of associations, and other unlisted patents or pending patents may also be associated with the products. Likewise, the patents or pending patents may also be associated with unlisted products. You agree to regularly review the products-to-patent number(s) association at the Patent Notice to check for updates.

Aurea and Aurea Software are registered trademarks of Aurea Software, Inc. in the United States and/or other countries. Additional Aurea trademarks, including registered trademarks, are available at: https://www.aurea.com/legal/trademarks/. Jive is a registered trademark of Jive Software, Inc. in the United States and/or other countries. Additional Jive trademarks, including registered trademarks, are available at: https://www.jivesoftware.com/legal/.

Third-party acknowledgments

The following third-party trademarks may appear in one or more Jive guides:

- Amazon is a registered trademark of Amazon Technologies, Inc.
- Apache and Derby is a trademark of Apache Software Foundation.
- Chrome is a trademark of Google Inc.
- Eclipse is a registered trademark of the Eclipse Foundation, Inc.
- HP-UX is a registered trademark of Hewlett-Packard Development Company, L.P.
- IBM, AIX, DB2, and WebSphere are registered trademarks of International Business Machines Corporation.
- Intel and Pentium are registered trademarks of Intel Corporation in the U.S. and/or other countries.
- JBoss is a registered trademark, and CentOS is a trademark, of Red Hat, Inc. in the U.S. and other countries.
- Linux is a registered trademark of Linus Torvalds.
- Microsoft, Active Directory, Internet Explorer, SharePoint, SQL Server, Visual Studio, and Windows are registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
- Mozilla and Firefox are registered trademarks of the Mozilla Foundation.
- Oracle and Java are registered trademarks of Oracle and/or its affiliates.
- Progress and OpenEdge are registered trademarks of Progress Software Corporation or one of its subsidiaries or affiliates in the U.S. and other countries.
- Red Hat and Red Hat Enterprise Linux are registered trademarks of Red Hat, Inc. in the U.S. and other countries.
- SAP and SAP NetWeaver are registered trademarks of SAP SE in Germany and in several other countries.
- SUSE is a registered trademark of SUSE, LLC.
- Ubuntu is a registered trademark of Canonical Limited in the United States and/or other countries.
- UNIX is a registered trademark of The Open Group in the United States and other countries.

All other marks contained herein are for informational purposes only and may be trademarks of their respective owners.

Table of Contents

| Aurea global support | | |
|---|---|--|
| Chapter 1: Quick Links add-on | 6 | |
| Accessing the Quick Links add-on | 8 | |
| Creating Apps Viewer tiles | 8 | |
| Adding Apps Viewer tile | 8 | |
| Configuring General Settings | 9 | |
| Configuring Apps Viewer tile-specific settings | 9 | |
| Examples of Apps Viewer tile and configured Apps list | | |

Aurea global support

If you encounter a problem while using an Aurea product or require assistance with downloading the software or upgrading a product release, please, try to:

- Search the articles on the Aurea Knowledge Base for solutions to your issues.
- Search the product documentation and other product-related information that are also available on Support Central.

If you still cannot find a solution, open a ticket on Aurea Support Central. Information about the support organization is available on Support Portal as well.

You can also find the setup files on Support Portal.

For information about purchasing an upgrade or professional services, contact your account executive. If you do not know who your account executive is, or for other queries, contact us through our website.

1 Quick Links add-on

With the Quick Links add-on:

- Users can search for items within this catalog and choose which they want to be able to access easily.
- Once users favorite an item, it will show up in the Quick Links tile with other items they've favorited in the past.
- Below those items that a user favorites are recommended items configurable per tile.

And community managers have the ability to configure the catalog items:

- Display the Title, Description, Image, Launch URL, and Icon for the users to see in their catalog.
- Support visibility rules that make catalog items only available to certain groups of users.
- Display items in multiple languages while users view the catalog.
- Branding to align add-on with Jive color theme.

Preview Add-on

| and for | And the second se | | |
|---------------------------|---|---|----|
| arch tor) | φφ | | |
| | | | |
| pps | | | |
| Đ | Google Docs Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem | *= ★ | • |
| | Google Drive Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem | *2 ★ | |
| Μ | Google Mail Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem | ** | œ |
| | Google Sheets Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem | ** | |
| E. | Google Slides | →= ★ I | |
| • | Lorem ipsum dotor sit amet, consetetur sadipscing eiltr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem | | G |
| - | Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem | | |
| | Lorem psum abor stramet, consettur saopiong estr, seo aum norumy ermos tempor invauit ut saore et doore magita auquyon etat. Lorem _ | | |
| = м | Lovem psum odor sir aner, consteturi sadpicing etti, sed dum norumy etimod tempor involuti tu tudore et doore magia alequyan erar. Lovem | EXPORT/II | MF |
| E MA | | EXPORT/IN | M |
| E MA | Lovem peun poor Siz Amer, constructiv sagosong een, seo duan norumy ermod tempor involut di slove et doore magia angujan erzi. Lovem | EXPORT/IN | M |
| ≡ M.A Search fo | | EXPORT/IN | M |
| E Mr Search fo Apps | | EXPORT/I) D NEW APPLICA | M |
| E M4 Search 10 Apps | Lorem plane opor in anet, constant about getter about nowing ermod tempor involut to boore et doore in ages aregupen erat. Lorem | EXPORT/IN | |
| E MA | Lorem psum ador is anet, constatur sadpscing etc, sed duen norumy ermed tempor involut to slove et doore magina arequipan erat. Lorem | EXPORT/IN | |
| Apps | Lorenn guun ador it anet, constetur sadptorg ettr, ted dan norumy ermod tempor involut tu tabore et doore magoa alegyan erat. Loren | EXPORT/9 | |
| Apps | Lorenz psum poor ist amet, constatur stadptorg ettr, ted dam norumy ermod tempor involut til store et doore magna alegyam erst. Lorenz - | EXPORTIN DINEW APPLICA DINEW APPLICA DINEW APPLICA DINEW APPLICA DINEW APPLICA | |
| E MA | Lorent peum ador is amet, constetur sadpecing etc, sed daan nowiny ermod tempor involut di abore et doore mago alegyan erst. Lorent _ Propbox PropboxPropbox Propbox | EXPORTIN NEW APPLICA O C O C O C O C O C O C O C O C | |

Preview Tile

| QUICK LAUN | NCHER | | | 1 | 3 |
|-------------|------------------|-------------|------------------|---------------|---|
| Search fo | or all Apps | | | | |
| | | Μ | | | |
| Google Docs | Google Drive | Google Mail | Google Sheets | Google Slides | |
| L | Au | salesforce | servicenow. | 8 | |
| MS Teams | PSA | Salesforce | ServiceNow | Skype | |
| Recommend | ed Apps | | Add or Rem | ove Favorites | |
| salesforce | | | đj | | |
| Salesforce | Google Sheets | Google Docs | MS Teams | | |
| | | | | | |
| QUICK LAUN | ICHER | | | 4 | 2 |
| Google | | | | | |
| | | M | | | |
| Google Docs | Google Drive | Google Mail | Google Sheets | Google Slides | |

Quick Links add-on allows community managers to create a list of applications, pages, links, directories, and tools so users can 'favorite' them for quick access. The accompanying tile can be placed on any page within Jive.

For details, see the following topics:

- Accessing the Quick Links add-on
- Creating Apps Viewer tiles
- Examples of Apps Viewer tile and configured Apps list

Accessing the Quick Links add-on

Here you can find details on accessing the Quick Links add-on.

The Quick Links add-on accessible via:

Fastpath:

Apps > Quick Links Add-on

Creating Apps Viewer tiles

Here you can find details on adding and configuring Apps Viewer tiles.

Adding Apps Viewer tile

To add the tile to the page:

- 1. Go to the place where you want to add a new tile.
- 2. Open the relevant Activity or Custom page and edit it.
- 3. Click Add a tile.
- 4. Under Categories, select External Add-ons, then select Quick Links Tile under Tiles.



The tile is added to the page and you need to configure it. You can configure the tile anew or, if you already have similar tiles, copy the settings from another tile.

| Apps View Tile | General Settings |
|--|-------------------------------|
| Please configure the following "General" settings for th | Apps Options |
| | |
| Display tile title? | |
| Headline | ~ |
| Description | * |
| Background image | ~ |
| Action Link | ~ |
| HTML | ~ |
| Font Settings | ~ |
| SAVE GENERAL SETTINGS | |
| Import / Export tile configuration? | |
| SAVE TILE SETTINGS CANCEL © | 2020 Created by Jive Software |

Configuring General Settings

To set up general tile settings:

- 1. Select Gear Icon > General settings .
- 2. Configure the general settings. For the detailed instructions, see General Settings of JEP tiles.
- 3. Click Save Tile Settings.

Configuring Apps Viewer tile-specific settings

To configure settings specific to Apps Viewer tiles:

Configuring Slideshow Settings of Apps Viewer tile

1. Click the gear icon > Apps Options .

| Apps View Tile | | \$ |
|---------------------------------|--------|---------------------------------|
| Layout Type | | |
| List | | • |
| List Items Per Page | | |
| 5 | | |
| Show Title Title Size (px) * | ✓ | Show Icon |
| 13 | | |
| SAVE CONTINUE | | |
| Import / Export tile configurat | tion? | |
| SAVE TILE SETTINGS | CANCEL | © 2020 Created by Jive Software |

2. In **Apps Viewer**, provide the layout for the Apps to be displayed as list or grid:

| Apps View Tile | \$ |
|------------------------------|--|
| List | |
| (Grid | |
| Grid Items Per Page | |
| 10 | |
| Columns | |
| 5 | • |
| Show Title | Show Icon |
| 11 | |
| SAVE CONTINUE | |
| Import / Export tile configu | ration? |
| SAVE TILE SETTINGS | CANCEL © 2020 Created by Jive Software |

- If List layout, specify the number of App Items to be listed per page:
 - Shows 5 Apps by default.
 - Click **Show More** to show the next 5 or **Show All** to show all apps.
- If **Grid** layout, specify the number of App Items to be displayed and number of columns in the grid.
 - Shows 9 Apps by default.
 - Click **Show More** to show the next 9 or **Show All** to show all apps.
- 3. Optionally, select App Title / App Icon to be displayed.
- 4. Specify Title Size.
- 5. Click Save and Continue.
- 6. Click Save Tile Settings.

Apps Viewer tile is configured successfully.

Examples of Apps Viewer tile and configured Apps list

An Apps Viewer and a configured Apps List may look like this.

The tile can look like this with different display styles.

List layout in Apps Viewer tile, 4 Items per page Figure 1: Apps Viewer display style: Flip

 Igure 1: Apps viewer displation

 MY APPSTORE

 Search for all Apps

 A51

 Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed

 Image: Search for all Apps

 A51

 Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed

 Image: Search for all Apps

 Sougle Sheets

 Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed

 Image: Search for all Apps

 Salesforce

 Salesforce is your customer

success platform, designed to

Show more

Manage favorites

Figure 2: Apps Viewer display style: Digital

QUICK LAUNCHER

Search for all Apps



Google Sheets

Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem ipsum dolor sit amet, consetetur sadipscing elitr. Lorem ipsum dolor sit amet, consetetur sadipscing...



Google Slides

Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem ipsum dolor sit amet, consetetur sadipscing elitr. Lorem ipsum dolor sit amet, consetetur sadipscing...



Salesforce

Salesforce is your customer success platform, designed to help you sell, service, market, analyze, and connect with your customers.

ServiceNow

ServiceNow allows employees to work the way they want to, not how software dictates they have to. And customers can get what they need, when they need it.

Show More

servicencw

Add or Remove Favorites



Grid layout in Apps Viewer tile, 4 Items per page and 2 columns

| N Contraction of the second | | EX | PORT/IMPORT |
|---|---|--|--|
| pp | + AD | D NEW A | PPLICATION |
| | | | |
| A51 Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L | *= * | Ē | 1 |
| Dropbox Everything you need for work, all in one place! Finally now all your tools, content, and collaborators are accessible from the same place. Dropb | → ≡ 5, | | 1 |
| Google Docs Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L., | → ≡ 5, | A | 1 |
| Google Drive Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L., | → ≡ \$ | Ð | 1 |
| Google Mail Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L., | *= 🔰 | F | 1 |
| Google Sheets Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L., | → ≡ 5 ⁴ | A | 1 |
| Google Slides Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L., | *= 🔰 | A | 1 |
| PSA Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L., | *= 🔰 | F | 1 |
| Salesforce Salesforce is your customer success platform, designed to help you sell, service, market, analyze, and connect with your customers. | *= | | 1 |
| ServiceNow ServiceNow allows employees to work the way they want to, not how software dictates they have to. And customers can get what they need, w | → ≡ | | 1 |
| Skype Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L | += | F | 1 |
| | AS1 Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Dropbox Everything you need for work, all in one place! Finally now all your tools, content, and collaborators are accessible from the same place. Dropb Google Docs Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Google Drive Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Google Drive Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Google Sheets Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Google Sheets Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Sologle Sheets Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Salesforce Salesforce Salesforce Salesforce Salesforce is your customer success platform, designed to help you sell, service, market, analyze, and connect with your customers. ServiceNow ServiceNow allows employees to work the way they want to, not how software dictates they have to. And customers can get what they need, w Skype Lorem ipsund dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Skype Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Skype Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Skype | AS1 Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Docs Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Docs Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Drive Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Sheet Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Sheet Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Sheet Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Sheet Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Sheet Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Coogle Sheet Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Salesforce Salesforce Salesforce Salesforce Salesforce is your customer success platform, designed to help you sell, service, market, analyze, and connect with your customers. ServiceNow ServiceNow allows employees to work the way they want to, not how software dictates they have to. And customers can get what they need, w Skype Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. L Co | Sep Image: Construction of the second se |

Apps List configured in the Quick Links add-on

| Search for A | \pp |
|--------------|--|
| | |
| Apps | |
| F | Google Docs Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed o |
| | Google Drive Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed o |

💿 VISIBILITY RULES 🛛 💥 BRANDING

| | Google Docs Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem ipsum dol | →≡ | \$ | F |
|-------------|---|----|----|---|
| | Google Drive Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem ipsum dol | →≡ | ☆ | F |
| Μ | Google Mail Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem ipsum dol | →≡ | ☆ | F |
| | Google Sheets Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem ipsum dol | →≡ | * | F |
| | Google Slides Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat. Lorem ipsum dol | →≡ | * | F |
| u ji | MS Teams The hub for teamwork in Microsoft 365 Invite everyone you work with to chat, meet, call, and collaborate all in one place, no matter where you are. | ⇒≡ | ☆ | F |